Phillip D. Coleman

Curriculum Vitae

Business Associate Professor Date of Hire: January 8, 2001

Education

EDD, Ball State University, Muncie, IN, Education with Information & Communication Science Cognate, 2007
Master of Science, Murray State University, Murray, KY, Management of Technology, 1997
Bachelor of Science, Austin Peay State University, Clarksville, TN, Public Management and Administration, 1996

Special Certifications and/or Designations

Master Advisor Certificate, Academic Advising Retention Center. (May 12, 2011 - Present). Wireless Wide and Local Area Networks, Alvarion. (April 15, 2002 - Present). Quality Matters Peer Reviewer, Maryland Online. (July 14, 2010 - July 14, 2013).

Honors/Awards

Scholarship/Research/Creative Activity

2011: Best Paper of Track Award - MIS, Academic and Business Research Institute. This paper was selected as the best paper of the MIS, Marketing, and Management track award at an international conference located in Nashville, Tennessee.

Service, University

2013: Membership in Beta Gamma Sigma. Inducted into the Beta Gamma Sigma Honor Society

Teaching

2008: Professor of the Year, Student Government Association. Professor of the Year

ACADEMIC EXPERIENCE

Teaching Experience at the University Level

Editorial Board Member, Journal of Science and Technology, Provide editorial input on submitted journal articles., (October 1, 2011 - Present).

Assistant Professor, Western Kentucky University, Currently assigned to teach 2 Computer Information Systems courses and 1 Computer Information Technology Course

Begin writing new Bachelor of Science in Computer Information Technology courses.

Design and teach Wireless Networking course Spring 2005, (2004 - Present).

Adjunct Instructor, Owensboro Community College, Hopkinsville Community College, Western Kentucky University, University, Design and teach an Introduction to Telecommunications course (4 CR) (1 Semester)

- QT 101- Quality Management (4 Semesters)
- BE 287 Supervisory Management (3 Semesters)
- BE 274 Human Resource Management (1 Semester)
- MG 256 Operations Production Management (3 Semesters)

BE 283 - Principals of Management (3 Semesters)

CIS 100 - Introduction to computers (2 Semesters)

CIS 120 - Program Design and Implementation (1 Semester)

CIS 343 - Management Information Systems (8 Semesters)

CIS 320 - Personal Information Technology (1 Semester)

NTC 360 - Telecommunications (less than 15 Classes Taught)

NTC 410 - Advanced Telecommunications (less than 25 Classes Taught)

MGT 554 - Operations Management (1 Semester)

COM 515 - Managerial Communications (3 Semesters)

MGT 449 - Quality Management and Productivity (Certified to teach), (1998 - Present).

Courses Taught

Adv Telecommunications I

Advanced Business Telecommunications

Basic Computer Literacy EFFECTIVE LEADERSHIP STUDIES INFO TECH & STRATEGY ON-LINE TRAINING FOUNDATIONS ONLINE TRAINING FOUNDATIONS Online Training Foundations PRINCIPLES OF MIS Personal Information Technologies Principles of MIS SYS LINKAGE & APPLICATIONS SYSTEMS MGT AND PRACTICE Selected Topics--Information Systems

Systems Administration I

Innovations in Teaching

- 2008 Computer Information Technology students are exposed to multiple technologies during their tenure at WKU, including database, critical thinking, multiple operating systems and webpage design. However, until Casegrader was introduced in CIT300, the students did not receive any spreadsheet analysis, design, or problem-solving. I have created tutorial videos for each case that introduces the student to the specific case objectives.
- 2008 This hybrid approach caused an abundance of videos to be created for the student to practice and attempt to master spreadsheet design and problem-solving. The videos were created using like-data allowing the student to watch, learn, and then create.
- 2008 Computer Applications-Students were given a sample video of using spreadsheets to analyze business opportunities.
- Video from the desktop. I was diligent in using ITV to bring the information to students from multiple WKU campuses. Being first in line to accomplish this allowed me to develop a rapport with the ITV personnel @ WKU to help establish and ensure success for the upcoming classes in Systems Management from the other WKU faculty members in our department.
- 2008 This Interactive Television (ITV) course was delivered to all extended WKU campuses with the same rigor and expectations as the SM300 face to face class. This required additional correspondence, mentoring, and testing to ensure this compliance.
- 2008 This course was selected by the Gordon Ford College of Business Dean and Associate Dean to comply with the AACSB requirement to pre-test students in presentation skills. Video/audio equipment was setup

and each student was recorded for 5 minutes. This recording was graded and aggregated with other students from this class and another class to provide the pre-testing data.

Business/Professional Experience

- Director of Electric, Water and Telecommunications Operations, Owensboro Municipal Utilities, Direct supervisor of 7 Front-Line Supervisors that maintain a department of 68 personnel for Kentucky's largest municipal utility.
- Daily management of the OMU Operations section supervisors that include the Control Center, Substations, The Electric Distribution Line Crews, The Water Distribution Crews, The Service Center, Telecommunications and the Customer Support Engineer.
- Reorganized the department thus maintaining the same workload with 15% fewer personnel. Merged two sections under one supervisor; eliminated personnel barriers and saved money.
- Designed, organized and built a wireless Internet Telecommunications system that has grown to be the 6th largest wireless Internet system in the United States., (1999 2004).

Consulting

- 2013-2013: Fruit of the Loom, Introducing the Strategic Planning process to the Information Technology section of FOTL. Bowling Green, KY.
- 2008-2008: Department of Leadership, Provide audio/visual skills to current WKU faculty for online education. WKU.

INTELLECTUAL CONTRIBUTIONS

Refereed Journal Articles

- Atkinson, J. K., Coleman, P. D., Blankenship, R. (2013). Alumni attitudes on technology offered in their undergraduate degree program. Academy of Business Research Journal, 11. www.academyofbusinessresearch.com/academy_of_business_research_journal
- Coleman, P. D., Walker, R., Lawrence, L. (2012). The Pros and Cons of Education Budget Cuts: An Investigative Study. *Research in Higher Education Journal*, 6(July 2012), 1-10.
- Coleman, P. D., Lane, M. D. (2012). Technology Ease of Use Through Social Networking Media. Journal of Technology Research, 3, 10-21.
- Yager, M. E., Baker, J. P., Coleman, P. D. (2012). The Impact of Coaching on the Leadership Practicum Process. *Journal of Business & Leadership*, 7, 13. jbl.fhsu.edu
- Yager, M. E., Baker, J. P., Coleman, P. D. (2011). The Impact of Coaching on The Leadership Practicum Process. *Leadership*, 4(Dec 2011).
- Coleman, P. D., Atkinson, J. K., Blankenship, R. (2011). Is This The Beginning Of The End For The Mom And Pop Business? An Exploratory Study. *Journal of Higher Education Theory and Practice*, *11*(4), 102-111.
- Coleman, P. D. (2011). Ethics in Online Learning: Is a Code of Conduct Required. *Kentucky Journal of Excellence in College Teaching and Learning*, 6(Nov), 11.
- Atkinson, J. K., Coleman, P. D., Thrasher, E. H. (2011). Undergraduate college student's spreadsheet project performance: A comparison between business and non-business majors. *The Journal of Learning in Higher Education*, 7(2), 69-75.
- Thrasher, E. H., Coleman, P. D., Atkinson, J. K. (2011). Web-Based versus Classroom Based Instruction: An Empirical Comparison of Student Performance. *Journal of Instructional Pedagogies*, 7, 1-9.
- Coleman, P. D., Thrasher, E. H., Atkinson, J. K. (2011). Simulation software's effect on college students' spreadsheet project scores. *Journal of Instructional Pedagogies*, 6(September 2011), 1-10.
- Coleman, P. D., Atkinson, J. K., Thrasher, E. H. (2011). A Study of The Gender Differences on Spreadsheet Grades For Undergraduate Students. *Journal of Instructional Pedagogies*, 5(May), 9.
- Coleman, P. D., Blankenship, R. (2011). A Tale of Two Schools. Journal of Instructional Pedagogies, 5, 10.
- Atkinson, J. K., Coleman, P. D. (2011). Potential solutions to rural broadband internet deployment. *Kentucky Business Education Association Journal* (Spring 2011), 15-17.

- Atkinson, J. K., Coleman, P. D. (2011). The digital divide in Kentucky. *The Kentucky Business Education* Association Journal (Spring 2011), 18-19.
- Atkinson, J. K., Coleman, P. D. (2011). The digital divide in Kentucky: Is high-speed internet access readily available? *Journal of Sustainability Education*, 2(March 2011), 1-9.
- Coleman, P. D., Blankenship, R. (2010). Online Educational Perceptions of Community College Students Entering a Bachelors Program: A Two Year Study. *Studies in Learning, Evaluation, Innovation and Development*, 7(3), 7.
- Coleman, P. D. (2010). The Perceived Economic Resultant Impact of Broadband Internet on Three Small Kentucky Cities. *Economics and Business Journal'' Inquiries and Perspectives*, 10(1), 27.
- Coleman, P. D. (2010). The Perceived Economic Effects to Small Kentucky Cities. *Kentucky Business Education Association, Spring 2010*(1), 17-22.

Other

Coleman, P. D. (in press). In Lisa Merriweather (Ed.), *Book Review - Lifelong Learning in Later Life*. Charlotte, North Carolina: Adult Education Quarterly.

Presentation of Refereed Papers

International Oral Presentation

- Thrasher, E. H., Willis, J. E., Coleman, P. D. Blended Course Design for Multi-Campus Technology Instruction: Successes Realized and Lessons Learned. Presented at 11th Annual Sloan Consortium Blended Learning Conference and Workshop for The Sloan Consortium, Denver, Colorado.
- Atkinson, J. K., Coleman, P. D. (2012, September). Leadership, College Students, and Methods of Instruction. Presented at Business & Leadership Symposium for Fort Hays State University, Hays, Kansas.
- Coleman, P. D., Walker, R., Lawrence, L. (2012, March). *The pros and cons of education budget cuts: An investigative study*. Presented at Academy and Business Research Institute, San Antonio, Texas.

International Paper

- Coleman, P. D., Atkinson, J. K. (2014, March). *Student plagiarism: A comparison between a for-profit and a non-profit university*. Presented at Academic and Business Research Institute, San Antonio, Texas.
- Coleman, P. D., Marston, S. R. (2013, January (1st Quarter/Winter)). *Are Smart Phones Really Smart*. Presented at Academic and Business Research Institute, Orlando.
- Atkinson, J. K., Blankenship, R., Coleman, P. D. (2012, March). Alumni Attitudes on Technology Offered in Their Undergraduate Degree Program. Presented at Academy of Business Research, New Orleans, LA.

International Other

- Coleman, P. D. (2011, September). *Ethics in Online Learning: Is a Code of Conduct Required*. Presented at Academy of Business Research, Atlantic City, New Jersey.
- Coleman, P. D. (2011, July (3rd Quarter/Summer)). *Is this the beginning of the end for the mom and pop business? An exploratory study.* Presented at IABPAD Business Conference for International Academy of Business and Public Administration, Honolulu, Hawaii.
- Atkinson, J. K., Coleman, P. D., Thrasher, E. H. (2011, May). Undergraduate College Student's Spreadsheet Project Performance: A Disciplinary Comparison. Presented at Academic Business World for JW Press, Nashville, TN.
- Coleman, P. D., Lane, M. D. (2011, March). The ease of use of technology through social networking media: An application of the Technology Acceptance Model. Presented at Academic and Business Research Institute (AABRI), Nashville, Tennessee.
- Atkinson, J. K., Coleman, P. D., Thrasher, E. H. (2010, September). Simulation software's effect on college student's spreadsheet project scores: An analysis by academic discipline. Presented at Academic and Business Research Institute for Academic and Business Research Institute, Orlando.
- Coleman, P. D., Blankenship, R. (2010, September). *A tale of two schools*. Presented at Academic and Business Research Institute (AABRI), Orlando, Florida.

- Coleman, P. D., Blankenship, R. (2010, January (1st Quarter/Winter)). Online Education Perceptions of Community College Students Entering a Bachelors Program: A Two Year Study. Presented at International Academy of Business and Public Administration Disciplines, Orlando, Florida.
- Coleman, P. D. (2009, October (4th Quarter/Autumn)). What Are The Perceived Economic Effects To The Communities When Broadband Internet Is Available. Presented at International Academy of Business and Public Administration Disciplines, Orlando, Florida.
- Coleman, P. D. (2008, January (1st Quarter/Winter)). *Ethics in Online Learning*. Presented at International Academy of Business and Public Administration Disciplines, Orlando, Florida.

Papers Under Review

Coleman, P. D., Atkinson, J. K. Student plagiarism: A comparison between a for-profit and a non-profit university. *AABRI*.

Working Papers

Atkinson, J. K., Coleman, P. D. Leadership and ethics in business schools.

Faculty Development

Conference Attendance

November 20, 2013 - November 22, 2013: Sloan 19th Annual Conference on Online Learning. This conference gave me the newest ideas, methods, and complexities for online learning. Of particular interest was the presentation of the vendors' proctoring software. Orlando, Florida.

<u>Seminar</u>

- March 27, 2012: How to legally dismiss a student from class. This class, presented by Deborah Wilkins, campus attorney, discussed the correct way as well as the incorrect way to dismiss students from class. Bowling Green, Kentucky.
- March 5, 2012: Student Retention and Success. Starfish Organization sponsored a Webinar that focused on Student Retention and Persistance Bowling Green, KY.

<u>Tutorial</u>

January 15, 2009: IVS Winter Workshop. Appreciate, develop, and engage with other faculty members for the IVS systems at WKU and Exteded Campuses Bowling Green, KY.

<u>Webinar</u>

December 15, 2011: Student Retention and Success. Identify the factors that contribute to first-generation student success and create effective co-curricular retention programs.

Workshop

- April 13, 2012: A Conversation about Student Cheating. I developed a survey and facilitated a class about the survey to 25 faculty members from several areas across campus. Bowling Green, Kentucky.
- September 15, 2010: Academic Advising for KCTCS Students. This 3 hour session was designed to assist WKU faculty and staff on the policies and procedures of academic advising for KCTCS graduates Bowling Green, KY.
- July 7, 2010 July 14, 2010: Quality Matters Certification Course. Quality matters to faculty, students, and institutions committed to excellence in teaching and learning. Built on the literature review, application of research findings and best practices in distance learning, the Quality Matters: Inter-institutional Quality Assurance in Online Learning process ensures online course quality through the peer course review process. Participants in this online course will use the Quality Matters Rubric to review their online courses, identify exemplary areas and generate ideas for improvements. This course will be of interest to faculty, staff, and instructional designers, who have already developed an online course. As the basis for their work in this training session, participants should select one of their previously-developed online courses, or arrange to borrow one from a colleague, and plan to work on it during this course. Online.
- June 28, 2010 July 3, 2010: A+ Certification Course. CompTIA A+ certification is an international, vendor-neutral certification that proves a technician's competency in installation, preventative

maintenance, networking, security, and troubleshooting. CompTIA A+ certification also validates that technicians have excellent customer service and communication skills.

- June 14, 2010 June 18, 2010: Windows 7 Enterprise. This synchronous training, encompassed over 40 hours of lecture and labs, and addressed many items of Windows 2007 as well as Windows Server 2008 R2.
- May 19, 2010: Quality Matters. Quality Matters (QM) is a faculty-centered, peer review-based process that is designed to certify the quality of online courses and online components. Bowling Green, KY.

SERVICE ACTIVITIES

College/School Assignments

Attendee, Meeting

- January 10, 2012 January 11, 2012: Leadership Studies; Engage in a meeting with Kansas State University as a committee member to discuss their leadership program. We hope to improve our leadership center and possibly reinvent our current one.
- June 19, 2009: Crystal Reports; Attended a one-day seminar in Evansville, IN to learn more about Crystal Reports for introduction into the pMBA program.

Chairperson

- November 1, 2011 Present: Student Retention and Success; Responsible for chairing a committee of five college faculty members that will investigate and report on the current state of student retention and success and then develop an action plan to improve this area.
- December 1, 2011 December 14, 2011: Remote Campus Staff Appreciation and Optimization Event; I was responsible for developing a program that displayed the departments appreciation while enabling the extended campus staff to operation more efficiently.

Committee Member

- September 1, 2011 Present: Strategic Planning Council; Engage with other faculty members to determine the best strategies for the college.
- January 1, 2009 Present: Academic Quality Committee; The Academic Quality Committee (AQC), formerly the Student Quality Committee, makes recommendations to the Dean of the College in an advisory capacity. Its discussions have been broad and far-reaching, with a variety of viewpoints and experiences represented.
- August 19, 2013: Masterplan; Responsible for the BI portion of a college panel committee to welcome and explain our degree to new business students, many undeclared.
- March 23, 2013: Research Team; I was asked by the GFCoB Associate Dean to present a 15-30 minute discussion on Literature Review to undergraduate students.
- March 1, 2010 March 15, 2011: Awards Committee; Scrutinize the hundreds of pages of curriculum vitae of award nominees for Research, Teaching, Community Service, and Student Advising.
- August 1, 2008 December 31, 2009: pMBA Committee; I have been asked to serve on this committee to facilitate the Professional MBA committee in its endeavors to serve the community.
- January 1, 2008 December 31, 2009: Student Quality; The charge of this committee is exclusively to make recommendations to the Dean of the GFCB that we deem appropriate for the improvement of our student quality.
- March 1, 2009 July 31, 2009: Student Quality Handbook; Selected by the committee and ratified by the Dean to create a student quality handbook.
- January 1, 2008 December 31, 2008: Assurance of Learning Committee-AACSB; Coordinate with faculty representatives from all departments in Gordon Ford College of Business to provide a method to successfully pass our AACSB recertification.
- December 19, 2008: Leadership Department; The main function of this committee is to coordinate and facilitate leadership programs at WKU.

Faculty Mentor

- July 1, 2013 December 31, 2013: Owensboro Liaison; Introduced and helped students from the Computer Information Technology Program into Business Informatics.
- March 5, 2009: Future Business Leaders Association; I attended the seminar and helped judge the Job Interview process.

Directed Student Learning

Directed Individual/Independent Study

- January 28, 2013 Present: Student is leading a proposal committee to combine several Catholic school systems into one.
- August 22, 2012 December 11, 2012: Met with student on multiple occasions to discuss her capstone project for degree completion. She successfully presented it on December 11.
- February 8, 2011 May 11, 2011: Organize and lead a group of students to assist the Humane Society.
- February 8, 2011 May 5, 2011: Effectively lead a group of ROTC students to develop and conduct a field training exercise.

Graduate Capstone Committee Member

January 28, 2012 - April 16, 2012: I met with the student on three occasions to listen to her proposal, update, and finally, watched her presentation.

January 3, 2011 - May 6, 2011.

LEAD600 Practicum

February 1, 2010 - November 30, 2010: Helped the graduate student achieve her mentorship goals for Leadership Studies.

February 1, 2010 - November 20, 2010.

Practicum Coach

August 15, 2010 - December 1, 2010: Student conducted a team leadership exercise at First Baptist Church, Bowling Green KY. I was involved with this throughout the process to include project design, project implementation, and project completion. Additionally, I helped with the expense of the meals for the men's ministry meeting.

University Assignments

Attendee, Meeting

- April 11, 2008: Owensboro Appreciation; Attended a student recruitment meeting in Owensboro to explain and market our programs.
- January 18, 2008: BRAC; Met with Dr. Alan Phillips from Ft. Knox to answer questions about our academic programs.

<u>Chairperson</u>

- January 1, 2012 December 31, 2012: United Way Campaign Chairman; Selected by President Ransdell to chair the United Way Campaign for 2013.
- July 1, 2011 December 31, 2011: United Way Campaign Co-Chair; Selected by President Ransdell to work with Mr. Scott Taylor and then chair the event next year.

Committee Member

- July 1, 2013 Present: Graduate Council; The Graduate Council has general supervision and control over all matters of graduate instruction, including admission and degree requirements, curricula, Graduate Faculty membership, and general academic regulations.
- March 23, 2012 Present: Faculty Handbook Committee; Serve on the committee to rewrite the faculty handbook.
- May 22, 2009 Present: Human Subjects Review Board; Responsible for reviewing research requests that include human subjects.
- October 4, 2010: Student Recruitment Owensboro; Discussed the various programs that our department offers to Community College Students in Owensboro, KY.

Faculty Mentor

- September 22, 2009: Special Liaison to Owensboro; Meet with faculty and students about our Systems Management, Computer Information Technology and Business Informatics programs. I gave a short presentation and then answered questions, handed out brochures and made several contacts for future students at WKU.
- September 18, 2008: Owensboro Open House; Coordinate with other WKU faculty members to market and engage potential students in Owensboro.

Graduate Faculty

September 15, 2008: Graduate Faculty Member; Was appointed Graduate Faculty.

Judge for Contest

February 25, 2010: Future Business Leaders of America (FBLA); Serve as a judge for Business Ethics final.

Session Chair

March 23, 2013: Student Research Conference; Function as senior judge for the Undergraduate Poster contest. My job was to act as discussant for the other judges in order to select a winner for the students.

Department Assignments

Attendee, Meeting

September 23, 2009: Met with 20-30 students and parents about our Computer Information Technology, Systems Management and Business Informatics programs in Garrett Ballroom.

Chairperson

October 1, 2012 - October 31, 2012: Promotion and Tenure Committee; Chair the P&T committee and provide recommendations to Department Chair within the month.

Committee Chair

June 1, 2013 - Present: CIS 243; Rewrote CIS 243 for the Fall 2013 iteration in order to engage students into the lectures.

Committee Member

- January 1, 2008 Present: Liaison to Owensboro; I am responsible for coordinating our academic programs to the Owensboro WKU Campus to include Owensboro Community and Technical College. My requirement is to schedule two visits per semester.
- September 1, 2010 December 31, 2010: Office Furniture; Responsible with Dr. Mark Revels to coordinate with both faculty and furniture vendors to coordinate design, build, delivery and setup of new office furniture.

Faculty Mentor

January 1, 2008 - December 31, 2008: Liaison to Fort Knox; Based on my prior military experience, I am responsible for attending BRAC (Base Closure and Realignment) meetings either with the department head or in lieu of.

Program Organizer

- December 3, 2012 Present: Faculty Lead for CIS243; Responsible for both on-ground and online sections of CIS 243 to insure AACSB and AOL compliance.
- May 6, 2010 Present: Systems Management Proctor Program; Complete a testing proctor program for Systems Management. The department feels that SACS will begin to evaluate online education for its testing credibility. Additional responsibilities include training our graduate assistant on setting up a spreadsheet to track the proctors, send e-mail, etc.

Professional Service

Board of Advisors of a Company

October 10, 2011 - Present: Scientific and Academic Publishing; Editorial board member for the journal responsible for blind reviewing manuscripts to be included in the journal.

Chairperson

- August 19, 2013 Present: Information Systems Promotion and Tenure Committee; Responsible for organization 6 tenured faculty members to evaluate the dossier of Dr. Mark Ciampa.
- January 2, 2010 January 5, 2010: International Academy of Business and Public Administration Disciplines; Chairperson of two presentation sessions. Responsibilities include presentation of speakers and discussants, providing a roster of attendees and tracking the time/content of each presenter.

Committee Member

- September 1, 2011 Present: McGraw-Hill Publishing-SimNet & SimGrader; Provide guidance for the development of SimGrader and SimNet. These two Computer Based Training (CBT) products will enhance the student's learning and problem-solving abilities.
- March 4, 2010 Present: Educational Testing Service (ETS); The purpose of this committee is to rewrite the Information Systems CLEP examination.
- September 29, 2011 October 1, 2011: SimNet and SimGrader Users Group Meeting; Enhance the functionality of SimNet and SimGrader. I was one of 13 members selected from all educational facilities across the nation by McGraw-Hill.

<u>Member</u>

- January 1, 2008 Present: United Way of Southern Kentucky; Teach classes in basic computer usage and electronic job searching to recently unemployed citizens.
- July 1, 2013 August 19, 2013: Tenure Review Committee Member; Selected by the CIS chair for Indiana University-Northwest to review a tenure/promotion/packet for one of their candidates.

Other Professional Service Activities

2005: Department; Project coordinator in the grant request, design and implementation of 5 student research isolation cubicles in Grise Hall 2005.

Program Coordinator

August 1, 2008 - December 31, 2009: United Way of Bowling Green; Assisting the United Way office that is located in 7 counties with their web site, security, and database work.

Reviewer, Ad Hoc Reviewer

December 10, 2013 - December 28, 2013: Scientific & Academic Publishing; Reviewed article titled, Simulation and Analysis of the Influence on the Performance of the Diesel Engine Exhaust System Based of AVL BOOST.

Reviewer, Grant Proposal

January 10, 2013 - September 1, 2013: Hospice of Southern Kentucky; Reviewed and helped write a grant proposal for Hospice.

August 1, 2013 - August 24, 2013: Hospice of Southern Kentucky; Reviewed grant proposal that would automate the Hospice personnel to include tablets for the field personnel, servers, routers, switches, and standalone PCs for the office.

Reviewer, Journal Article

January 1, 2013 - Present: Scientific & Academic Publishing; Reviewed the following article,

A Comprehensive Analysis Through Innovation Systems, National R&D Approaches and Design Support Programs.

Reviewer, Textbook

March 1, 2011 - May 5, 2011: McGraw-Hill Publishing; Review Google docs for Information Systems. October 10, 2007 - October 31, 2007: Textbook reviewer for "What's IT all about".

July 15, 2006 - June 15, 2007: Text reviewer for Fundamentals of Information Systems.

Public Service

Board Member

- January 1, 2008 October 31, 2008: Midwest Research to Practice Conference; Responsible for the planning and coordination of people, events, and the actual conference. The conference was during the Fall break.
- Additionally, I was responsible for coordinating with the president of a major bank in Bowling Green for partial sponsorship.

Guest Speaker

- July 24, 2007 July 25, 2007: Adult Education; My topic was to speak to colleagues and graduate students about my experiences while completing my doctorate.
- April 24, 2007: Continuing Education for Professionals; Guest speaker for doctoral students.

Website Webmaster

January 1, 2007 - September 30, 2007: Midwest Research to Practice Conference; Responsible for authoring and updating the conference website.

Contracts/Grants/Sponsored Research - Internal

Grant, "FaCET Teaching Development Grant - Going from Online to Mobile: Teaching and Learning," Amount: \$2,500.00, Not Awarded, End: May 2010.

Research, Scholarship, Creative Activity Currently in Progress

"Leadership Through Collaboration," Planning. (October 1, 2013 - Present).

"University Academic Quality: An Alumni Assessment," On-Going. (October 30, 2009 - Present).